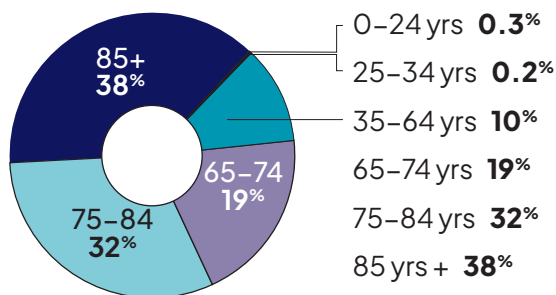


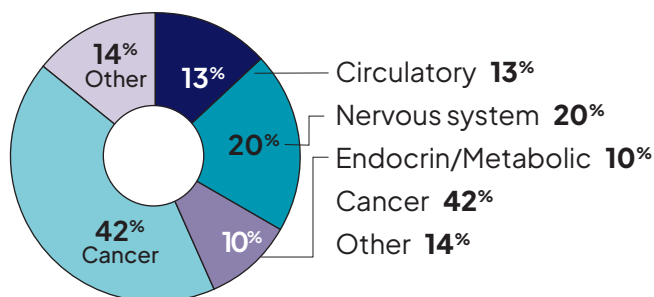


2025
annual report

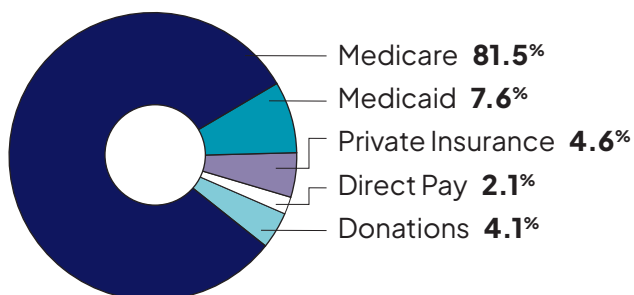
PATIENTS SERVED BY AGE



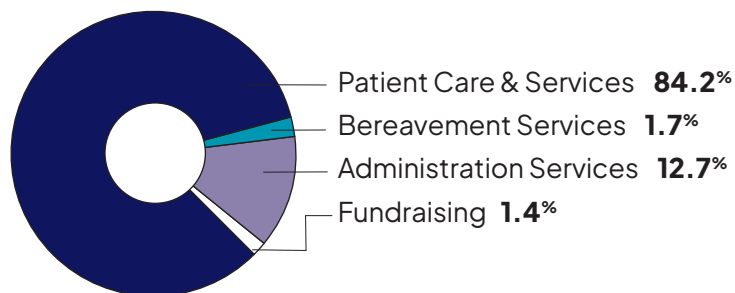
PATIENTS SERVED BY DIAGNOSIS



REVENUE BY CATEGORY



EXPENSES BY CATEGORY



Our Mission

Hospice of Spokane embraces its role as a model for excellence in end-of-life care. We are a nonprofit, nondenominational, community-based organization that:

- Affirms life and intends to neither hasten nor prolong death
- Honors the dignity of the terminally ill
- Strives to alleviate suffering – physical, emotional, social and spiritual
- Provides comprehensive hospice care and services
- Educates the community about hospice services and end-of-life issues
- Offers bereavement counseling services and support
- Embraces all cultures

DATA POINTS 2025

Patients Served:1,731
 Average Daily Census:205
 Days of Care:74,917
 Average Length of Stay:55.5 days
 Median Length of Stay:17 days

Hospice House, 367 E 7th Avenue, Spokane



2025 Board of Trustees

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Mike Payne – Chair

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Mark Bray – Treasurer

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“Thank you for giving my dad the best care ever, and for the love you show toward him and our family. It made his passing so much easier knowing how peaceful your facility is.”

–Daughter of a patient at
the Hospice House

Message from April



As we reflect on the past year, I am filled with gratitude for the trust that patients and families place in us during some of life's most meaningful moments. Every day, our team has the privilege of providing compassionate, person-centered care that honors dignity, comfort, and choice. We remain committed to our mission and the communities we serve.

Behind every statistic in this report is a personal story, a family comforted, a symptom relieved, a caregiver supported, or a final wish fulfilled. These moments remind us that hospice care is about far more than medical services; it is about compassion, connection, and helping people live each day as fully and comfortably as possible.

We are also deeply grateful for the generosity of our donors and community supporters. Your partnership enables us to provide services beyond what traditional reimbursement covers, ensuring that patients and families receive comprehensive, compassionate care regardless of their circumstances.

Looking ahead, we remain committed to providing excellent hospice care and responding to the evolving needs of our community.

With gratitude,

April Hansen
Chief Executive Officer

Our Philosophy

The final stages of life are as important as all other stages, deserving presence, respect and dignity, as well as freedom of choice. We provide care which emphasizes:

- Principles of death with dignity and grace
- Palliative care (comfort care)
- Individual's control over life
- Alleviation of fears of dying alone
- Support for family and loved ones before, during and following death

We serve patients in whatever setting they call home.

We served a total of **497** patients at our hospice house.

Our team drove **613,857** miles to serve patients.

We served **184** Veterans and paid special tribute to them with a certificate honoring their service.

We had **159** volunteers who generously donated 9,503 hours and drive 50,479 donated miles to serve our patients and their families.

Our Chaplains provided **1,035** visits to patients and their loved ones of all faiths and spiritual backgrounds.

Our Bereavement Counselors provided grief counseling and support to **1,546** family members and close friends of those who had been served by Hospice of Spokane in 2025.

Our Nurses provided a total of **19,659** visits to patients, ensuring the patients' needs were addressed and provided education and training to family/friends/caregivers.

Our Home Nurse Aides provided **17,775** visits to patients to assist with their care.

Our Social Workers had **9,132** visits to patients, providing emotional, social, and care planning to the patient and their loved ones.



121 S. Arthur
Spokane, WA 99202
509-456-0438
888-459-0438
www.hospiceofspokane.org

